

**HEALTHY SKIN AND LIFESTYLE EXCLUSIVE
MASTERCLASS WITH DR. SIMON OURIAN**

TERMS & CONDITIONS

1. The masterclass is a group session focused on healthy skin, lifestyle, and routines, offering general guidance and insights. It does not include medical advice, diagnosis, or personalised recommendations.
2. The session duration is approximately **20-30 minutes**.
3. The masterclass is conducted in English, with live translations available.
4. Masterclasses are organised periodically throughout the year. After redemption, participants will be added to a waiting list and notified once a session is scheduled, along with the confirmed date and joining details.
5. If the scheduled session does not suit you, one rescheduling request is permitted, provided it is made at least 48 hours in advance. If the alternative session also does not suit you, the masterclass will be considered forfeited.
6. Missed sessions or late cancellations (less than 48 hours before the scheduled session) may result in the loss of the masterclass and the points used to redeem it. If the masterclass cannot take place due to circumstances on the organiser's side, the points will be refunded.
7. The masterclass will be conducted via Zoom. Participants are responsible for ensuring a stable internet connection and access to the platform in advance.
8. Recording of the session is only permitted with prior consent from Simon Ourian M.D..
9. The masterclass does not include follow-up materials or personalised written recommendations.
10. Simon Ourian M.D. reserves the right to adapt the format and structure of the experience.
11. This reward cannot be gifted to another participant, no cash alternative available.